



Parent and Guest Information

Parent Information

Parent's Name _____

Address _____

City _____ State _____ Zip _____

Home Phone _____ Cell Phone _____ Work Phone _____

E-mail Address _____

How did you hear about us? _____

Guest #1 Information

Guest's Name _____ Breed _____

Birth Date _____ Age _____ Color _____ Sex M F Weight _____

Has your dog been spayed or neutered? Yes No

How long have you had your dog? _____ Where did you get your dog? _____

Guest #2 Information

Guest's Name _____ Breed _____

Birth Date _____ Age _____ Color _____ Sex M F Weight _____

Has your dog been spayed or neutered? Yes No

How long have you had your dog? _____ Where did you get your dog? _____

Guest #3 Information

Guest's Name _____ Breed _____

Birth Date _____ Age _____ Color _____ Sex M F Weight _____

Has your dog been spayed or neutered? Yes No

How long have you had your dog? _____ Where did you get your dog? _____

Veterinary Information

Veterinary Clinic _____ Doctor _____

Address _____ Phone _____

Stay Pet Hotel Guest Information - Please fill out one for each guest

Guest's Name _____

Prior Boarding Experience

Has your dog boarded anywhere else before? Y N

If yes, where? _____

What was the dog's reaction to boarding in the past? _____

Food

Feeding Directions (please list specific amounts for each meal):

a.m. _____

midday _____

p.m. _____

If you have more than 1 dog staying with us, do they have any food issues when together? Y N

Do they need to be watched while eating? Y N

Do they need to be separated at meals? Y N

If your dog is not eating well by the 4th meal we will try to entice them with bits of cookies, small amounts of wet food and/or broth added to their food. Is it okay for us to do this? Y N

If yes, please explain _____

If your dog is having diarrhea we may try feeding a bland diet of rice, cottage cheese, and/or chicken for a day to see if we can settle down their tummy. Is it okay for us to do this? Y N

If yes, please explain _____

Note: We charge \$1.00 per meal for using our House dry food. Wet food is charged at \$2.75 per can. We recommend bringing your dog's regular food from home as it is much easier on their tummies! We can accommodate all types of dog diets and we have plenty of refrigerator space.

Medical

Does your dog have any medical conditions? Y N

If yes, please explain _____

Does your dog need medications? Y N If yes, please explain below:

a.m. _____

midday _____

p.m. _____

If your dog is on more than 2 medications daily, please bring medications dispensed in to a pill case labeled by day (Monday thru Sunday) AND time of day (am/midday/pm). Thank you!

Does your dog have any food allergies? Y N

If yes, to what _____

Miscellaneous

Each guest is given a dog cookie at bedtime. Can your dog have one? Y N

Any specific commands for going "potty"? _____

Any exercise/play restrictions? _____

Favorite games? _____

Any places your dog does or does not like to be touched? _____

Behavior/Personality

Please check all that apply to your dog's personality:

- | | | |
|--|---|---|
| <input type="checkbox"/> Happy | <input type="checkbox"/> Playful | <input type="checkbox"/> Separation Anxiety |
| <input type="checkbox"/> Worried | <input type="checkbox"/> Barks a lot | <input type="checkbox"/> Nervous |
| <input type="checkbox"/> Curious | <input type="checkbox"/> Rowdy | <input type="checkbox"/> Chews |
| <input type="checkbox"/> Escape Artist | <input type="checkbox"/> Toy Possessive | <input type="checkbox"/> Herder |
| <input type="checkbox"/> Dog Aggressive | <input type="checkbox"/> Social Butterfly | <input type="checkbox"/> Sweet |
| <input type="checkbox"/> People Aggressive | <input type="checkbox"/> Shy | <input type="checkbox"/> Cuddly |

Does your dog have any food aggression/protection issues? Y N

If yes, please explain _____

Does your dog have separation anxiety? Y N

If yes, please explain behaviors exhibited (barking, whining, chewing, destructive, etc...) _____

Is your dog an escape artist? Y N

If yes, please describe behavior (fence jumping/climbing, digging, etc...) _____

Does your dog have any bad behaviors? (poop eating, jumping up, etc.)

If yes, please describe _____

Does your dog fear or dislike any particular type of people? Y N

If yes, please describe _____

Has your dog ever bitten or lunged at any one? Y N

If yes, please describe the circumstances _____

Would you like your dog to participate in our social dog playgroups? Y N

Dogs participating in group play must be well socialized and spayed/neutered if older than 7 months. These dogs should be comfortable in a group of 10 or more dogs.

Please note: Bull Terriers, Pit Bulls and Pit mixes cannot be included in playgroup. They will receive exercise privately with our Dog Care Attendants.

If you checked *yes*, please fill out the following "Group Playtime Behavior Information" sheet.

Group Playtime Behavior Information

Guest's Name _____

Do you take your dog to the dog park? Y N

If yes, what is your dog's reaction when there? _____

Does your dog go to daycare? Y N

If yes, which one? _____

What is your dog's reaction when there? _____

How much exercise is your dog used to receiving? (Example: 1 hour trip to park daily)

What type of dog does your dog usually like to play with? (submissive, rowdy, mellow, big, small)

Does your dog get protective of anything (toys, food, etc.)? Y N

If yes, please explain _____

Has your dog ever bitten another dog? Y N

If yes, what were the circumstances? _____

Has your dog been in a fight? Y N

What was your dog's role in the fight? _____

How did your dog react (submissive, challenging, scared, etc...)? _____

At Stay we generally separate dogs under 25-30 pounds from the larger dogs for playgroup. If your dog is under this weight and you would like them to go out with the larger dogs please sign below. We still reserve the right to decide otherwise, but we do understand that some small dogs just love big dogs!

Signature _____



Contract, Waiver and Release of Liability

This is an Agreement between Waggin' Wagon LLC d/b/a ("Stay Pet Hotel") and the pet owner/guardian whose signature appears below (hereinafter called "Owner").

1. For the purposes of this agreement, the term Stay Pet Hotel includes its owners, employees, pet care providers and staff, collectively.
2. Contract begins on boarding drop-off date.
3. Owner agrees to pay the rate for pet care provided in effect on the date pet is checked into Stay Pet Hotel. Owner further agrees that the pet shall not leave the facility until all charges due are paid by the Owner or proper payment arrangements are agreed upon by both parties.
4. Owner expressly waives, releases and discharges Stay Pet Hotel from any and all liability for all claims against Stay Pet Hotel including but not limited to a) injury, disappearance or death of pet(s) or fines incurred due to pets behavior; b) any complication in administering medications to pet; c) death, disability or personal injury of any person or damage or destruction of any personal property or connected with in the services provided by Stay Pet Hotel.
5. The Owner further agrees to indemnify and hold harmless Stay Pet Hotel from any and all claims or liabilities made as a result of the services provided by Stay Pet Hotel.
6. By signing this agreement and leaving pet with Stay Pet Hotel, Owner certifies to the accuracy of all information given about said pet. Stay Pet Hotel reserves the right to deny admittance to Owner's pet for any reason at any time.
7. Stay Pet Hotel shall exercise reasonable care for the pet. If social playgroups are provided as part of pets stay, Owner recognizes and accepts potential risks involved in such activity. The Owner further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of Stay Pet Hotel, to include payment of costs for injury to staff or other animals or damage to facilities caused by the pet.
8. Owner specifically represents to Stay Pet Hotel that, to Owner's knowledge, their pet has not been exposed to any contagious diseases within the thirty-day period prior to check-in. During the period of this agreement, Owner also agrees to notify Stay Pet Hotel of any known exposure of pet to communicable disease and hold pet out of attending Stay Pet Hotel until pet is symptom-free for a minimum of 7 days or with written veterinary clearance. Owner further agrees to maintain currency of vaccinations as required by Stay Pet Hotel policy.
9. In the event emergency veterinarian care is needed for pet, Owner releases Stay Pet Hotel from any liabilities that are connected to treatment and expenses. In the event Owner's veterinarian is not available, Owner authorizes Stay Pet Hotel to engage the services of a veterinarian of its choice. Owner will reimburse expenses incurred by Stay Pet Hotel and the veterinarian for the pet. Should said pet pass away during Owner's absence Owner directs that a veterinarian may be called to safe keep pet until Owner's return.

Owner certifies that Owner has read this document and agrees to its terms. In the event that any party brings any action to enforce or interpret any of the provisions of this contract, then the court shall award reasonable costs and attorney fees to the prevailing party, including such costs and attorney fees incurred on all appeals. This Waiver and Release of Liability shall be construed to provide Stay Pet Hotel with a release and waiver to the maximum extent of the law.

Owner _____ Date _____

Drop off Date _____ **Drop off Time** _____ **am / pm**
Pick-up Date _____ **Pick up Time** _____ **am / pm**

Emergency Contacts for this trip

Name _____ Number _____

Name _____ Number _____



Rules and Regulations

In an effort to maintain a safe, healthy and fun environment for your dog during their stay here at Stay Pet Hotel we ask that you please abide by the following rules and regulations. **Please initial beside each of the following that you have read and agree to abide by these rules:**

___Age: All dogs staying at Stay Pet Hotel must be 4 months or older.

___Sex: All dogs staying at Stay Pet Hotel must be spayed or neutered to play in social playgroups, unless under 7 months of age.

___Vaccinations: Rabies: Within the last 3 years.
Distemper-Parvo combo: Within the last year (3 year vaccine ok).
Bordatella (Kennel Cough): We recommend every 6 months, within the year is required.
Titer Tests accepted.

Please provide us with a copy of vaccinations from your veterinarian prior to scheduled Stay, fax (503) 288-8374

___Fence Jumping/Climbing/Digging: Client certifies that they have been told about 6 foot perimeter fencing at Stay Pet Hotel. Client certifies that their dog is not prone to climbing, jumping or digging out of fencing. While Stay Pet Hotel staff does all it can to ensure the safety of all the dogs, they cannot be responsible for dogs prone to escaping.

___Boarding Prices (please see FAQ for how rates :

Single Occupancy	\$42 per night (Includes first day and pick-up by 12pm). \$22 half Day charge (12pm to 7pm).
Double Occupancy	\$69 per night (Includes first day and pick-up by 12pm). \$34 half Day charge (12pm to 7pm).
Triple Occupancy	\$90 per night (Includes first day and pick-up by 12pm). \$44 half Day charge (12pm to 7pm).
Deluxe Rooms	\$75 per night Single Occupancy (Includes first day and pick-up by 12pm). \$97 per night Double Occupancy (Includes first day and pick-up by 12pm). \$35 half Day charge 1 dog, \$47 half Day charge 2 dogs (12pm to 7pm).
Late Pick Up by appointment only	\$20 (7pm to 9pm M-F, 7pm to 9pm Sat and Sun)

___Cancellations: We have a 48 hour cancellation policy for boarding. During the peak holiday seasons our cancellation period lengthens to 1 week prior to scheduled boarding time. Late cancels will be charged for 50% of their scheduled boarding stay. No shows will be charged for 100% of their scheduled boarding stay.

___Hours: **BY APPOINTMENT ONLY** to ensure that a staff member is available to help you up front.
Drop off hours Monday - Friday 7am-5pm, Weekends 7am-5
Regular business hours: Monday – Friday 7am-7pm, Weekends 9am-7pm
Late pick up **by appointment only**(\$20 charge applies): Monday – Friday 7pm-9pm, Weekends 7pm-9pm

___Health: All dogs must be in good health. Client certifies that their dog has not been exposed to any contagious diseases within the thirty-day period prior to check-in. Client also agrees to notify Stay Pet Hotel of any known exposure of their dog to communicable disease and hold dog out of attending Stay Pet Hotel until dog is symptom-free for a minimum of 14 days or with written veterinary clearance. If it is deemed by any Stay Pet Hotel staff member that your dog is noticeably ill, we reserve the right to deny care of dog.

___Flea Protection: All dogs must have been treated with an effective form of flea control treatment within 30 days of dogs stay. If fleas are found on your dog, they will be treated with Frontline or equivalent flea protection with treatment charged to clients account. Client is responsible for cost of flea treatment at \$25.

___Behavior: Client certifies that their dog has never caused injury to or shown aggression towards a person.

I have read these rules and regulations and agree to abide by them.

Client Signature _____ Date _____



To add services to your dog's Stay, please mark the corresponding box below:

Gourmet Cookie at Bedtime

			# of nights
<input type="checkbox"/> Peanut Butter Cup or Truffle	\$1.00	x	_____
<input type="checkbox"/> Cupcake	\$1.25	x	_____
<input type="checkbox"/> Double Dipped Bone (wheat free)	\$1.25	x	_____
<input type="checkbox"/> Seasonal Cookie	\$1.80	x	_____
<input type="checkbox"/> Brownie	\$2.00	x	_____
<input type="checkbox"/> Donut – large	\$2.00	x	_____
<input type="checkbox"/> Cannoli (wheat free)	\$2.50	x	_____
<input type="checkbox"/> Greenie (price varies depending on guest size)	\$0.75-\$2.50	x	_____

Bath

Includes 10 minute brush out, shampoo and conditioner, blow dry, & aromatherapy fragrance.

Please note some dogs may incur additional brush out charges.

<input type="checkbox"/> Short Hair	Small Dog (under 30 lbs)	\$22
	Medium Dog (30 lbs to 70 lbs)	\$28
	Big Dog (70 lbs and up)	\$35
<input type="checkbox"/> Long Hair	Small Dog (under 30 lbs)	\$28
	Medium Dog (30 lbs to 70 lbs)	\$35
	Big Dog (70 lbs and up)	\$40
<input type="checkbox"/> Nail Trim with bath		\$5

Special notes for bather: _____

A la Carte or Add On

<input type="checkbox"/> Nail trim	\$10 (\$5 with bath)
<input type="checkbox"/> Hypo-Allergenic shampoo	\$3
<input type="checkbox"/> Facial Scrub (with bath)	\$3
<input type="checkbox"/> Brush out (15 min)	\$10
<input type="checkbox"/> Greenie for teeth cleaning	\$0.75 - \$2.50 varies by guest size

Deluxe Rooms

Due to limited availability please call in advance to upgrade to a Deluxe Room

For a truly home away from home experience, you can upgrade your dog to a Deluxe Room. These modern 70 square foot rooms were designed for comfort complete with luxury beds, Flor carpet tiles, flat screen televisions, an extra 15 minute cuddle session in the evening, and a double dipped bone at bedtime in a more private section of the Cosmo building.

Single Occupancy \$75 Double Occupancy \$97 Triple Occupancy \$120



Frequently Asked Questions

Where will my dog stay while at Stay?

Each dog family has their own private 50 sqft suite with 6ft solid walls & comfortable beds.

Does my dog have to be socialized?

All guests of Stay have to be people friendly. No exceptions.

Will my dog be exercised during their stay?

Yes! Each guest enjoys playtime throughout the day. We offer big and small dog playgroups for social dogs and private playtime with an attendant for those who guests who aren't used to being around large groups of dogs.

Is there an additional charge for exercise?

Heck no!

Is there an additional charge for medications?

For most medications there is no additional charge. We consider it part of the care your dog requires so it is included. We do however have to charge for injectable medications because we must have a staff member on-site who is trained at doing injections. The cost is \$3 per injection.

What are your hours?

*Drop-offs 7am-5pm M-F/9am-5pm Weekends.
Pick-ups 7am-7pm M-F/9am-7pm Weekends.
Late pickups available by appointment for additional charge.
Tours by appointment only.*

Why do I have to have an appointment?

The Stay facility is quite large and often times we are out back taking care of the dogs! Our Front Desk Clerks can't always be in the front office and we don't want you to have to wait out front for us! Front Desk leaves for the day at 5pm so after that please call to let us know you will be arriving so we can meet you up front.

What are your rates?

We are similar to human hotels in how we charge, except you can check-in as early as you like!
You pay for the whole first day regardless of the time of day you drop off.
On the day of pick-up, if you arrive before 12pm there is no charge for that day. After 12pm a half day charge applies. The half day charge carries you until 7pm - the end of regular pick up hours.

Standard Suites: 25-50 sqft, all-inclusive play, meals, meds and loves:

Single Occupancy	\$42 per night (Includes first day and pick-up by 12pm). \$22 half Day charge (12pm to 7pm).
Double Occupancy	\$69 per night (Includes first day and pick-up by 12pm). \$34 half Day charge (12pm to 7pm).
Triple Occupancy	\$90 per night (Includes first day and pick-up by 12pm). \$44 half Day charge (12pm to 7pm).

Deluxe Room: all-inclusive "standards" plus, 70 sqft, luxury dog beds, flat screen television, gourmet pastries, extra love sessions:

Deluxe Rooms	\$75 per night Single Occupancy (Includes first day and pick-up by 12pm). \$97 per night Double Occupancy (Includes first day and pick-up by 12pm). \$35 half Day charge 1 dog, \$47 half Day charge 2 dogs (12pm to 7pm).
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Late Pick Up by appointment only \$20 (7pm to 9pm M-F. 7pm to 9pm Sat and Sun)

Why can't I tour the facility when I drop my dog off?

There are a few reasons we do not allow tours at drop off. The most important reason is for your dog! We are trying to make the drop off experience quick and stress free for him or her. Once your dog has been taken back we don't want them to sense you are around, it makes for an easier settling in period. We also don't want our boarding guests to be disturbed! A new dog is enough excitement for our boarders, add in a new person walking thru and it is just too much. Our goal is always to keep our guests calm and relaxed. You are welcome to schedule a tour in advance of your dog's stay, we'd love to show you around. Stay is a fantastic place!!!

What should I expect when I drop my dog off?

First off please make sure to show up at the time expected to ensure that our Front Desk Clerk is ready for you! When you walk in you will be greeted by our staff and your dog will be whisked away upon entry. We do this to reduce your dog's chance of becoming worried and getting anxious. Often times it also helps our human clients for the same reasons!!! Stay staff will take your dog back, give him/her a chance to potty, and introduce them to their suite. They will return to the office shortly to review paperwork and the items you have brought along.

Does my dog need to be vaccinated?

Yes. We require guests to be current on Rabies & Distemper Combo and have Bordetella within the last year (though we recommend every 6 months).
Vaccines must be faxed in to Stay prior to arrival.

Is your facility secure?

Yes. All play-yards have 6ft+ fences with multiple gates for safety. Our hotel features both a security & smoke detection system that in an emergency alerts local police and fire. Plus, a Stay Supervisor lives on site (and believe us, they hardly leave)!

How often are the suites cleaned?

Housekeeping is scheduled to clean each guests suite daily while they are out playing. Suites are cleaned as needed beyond that.

What time do you recommend dropping my dog off?

We always recommend dropping your dog off as early in the day as possible. This ensures your dog will get exercise and plenty of time to settle into Stay before bedtime. It doesn't cost you any extra to drop off early so take advantage and let your dog have some extra fun! And really, don't most of our dogs hate to watch us pack anyway?!

Why should I bring my dog's own food?

It is much easier on your dog's tummy to have the food it is used to getting at home. The more normal we can keep their routine while away from home the better!

There is charge for using Stay house food. \$1 per meal for dry food. \$2.50 per can wet food.

What should I bring for my dog's stay?

We recommend that you bring your dog's normal food and anything that may make him feel more comfortable like blankets, beds, toys, etc. Note: Please do not bring bowls unless your dog has special needs. It is hard for us to keep track of them because they are cleaned between each meal. We also do not want to accidentally break ceramic bowls. Below we have provided a checklist of things to bring for your dog's stay!

Check-list of what to bring:

- Vaccinations faxed over in advance
- Completed Stay Paperwork
- Food (there is a charge for house food)
- Medications (in pill case if your dog receives more than 2 pills daily)
- Bedding
- Toy